



Dear Patient,

We are pleased to inform you that Ashley Dental will **remain open** during this National Lockdown and will be able to provide our **full range of dental services**.

At Ashley Dental we have all the necessary Personal Protective Equipment (PPE) and will continue to follow our high standards in cross infection control.

What next?

Please continue to attend your appointments. We have excellent infection control procedures along with a robust triaging policy to ensure the safety of both patients and staff for all dental treatments including dental checkups and hygienist visits.

If you are worried about your attendance please contact us to discuss your concerns and if necessary we can postpone your treatment until a later date.

When you arrive:

All staff will be wearing additional protective clothing as well as having daily temperature checks. We will check your temperature and if this is above 37.8C, you will be advised to rebook your treatment and to follow government guidelines. We request that you wear a mask in public areas inside the dental practice.

Please try to arrive to your appointment on time and not too early. As you enter the building you will be asked to use the hand sanitizer to disinfectant your hands.

The dental surgeries will be prepared prior to your appointment with all surfaces disinfected after each patient. The air purification/exchange units will continue to be used throughout the day in each surgery. Following some treatments we are also required to leave the surgery out of use for a longer period of time for decontamination purposes.

Please pay by card/contactless and not cash if possible. Unfortunately we will not be able to continue to provide our walk in emergency service at this time. Any patient requiring urgent dental treatment will now need to ring the practice to arrange an appointment.

Stay safe and please contact us if you have any questions.

Kind regards

Ashley Dental Team